

TEAM EFFECTIVENESS MASTERCLASS

LOCATION	DURATION	No. of DELEGATES	COST per person
On-site	3.5 days	6 - 12	£1,250.00

This course is intended for established teams where the team members know each other well, have been working together for some time and achieve a consistently high level of performance

OUTLINE

It is designed to follow the Team Effectiveness Implementation course using the Action Plan for improvement as the starting point.

The course is an intensive, in-depth overhaul of the team and is demanding of all individuals. It confronts all members of the team with the essential question of what can be done both individually and collectively to lift team performance from good to outstanding.

Work continues into the evening.

AIM

To increase effectiveness by identifying and practising the attitudes, skills, behaviours necessary for outstanding performance.

OBJECTIVES

To make this an outstanding team.

To become stronger and more competent individually and collectively.

To ensure high-level communication and understanding in this team by encouraging people to contribute at individual, team, management and organisational level.

To understand responses to conflict and develop the ability to manage self, feelings, reactions and behaviour in productive ways when conflict is present.

To write an Operational Plan which will ensure success.

OUTCOMES

Clear operating rules.

Authentic communication.

All team members will understand each other.

Clarity about how to achieve and maintain peak performance.

Team will operate high levels of support and challenge.

Team will be a more enjoyable, rewarding and demanding place to work.